



# Montana Healthcare Programs Provider Notice

## February 14, 2024

**Reminder**

**CAH, Family Planning Clinic, FQHC, Hospital Inpatient, Hospital Outpatient, IHS, Mid-Level, Physician, RHC, and Tribal 638 Providers**

### **How to Obtain a Double Electric Breast Pump, HCPCS E0603**

Double electric breast pumps are covered for all eligible Montana Healthcare Programs members who are at least 28 weeks gestation, or currently breastfeeding. Montana Healthcare Programs has a sole source provider, Healthy Babies, Happy Moms Inc. (HBHM Inc.).

To order a double electric breast pump the following two-step process must be followed:

1. Direct your patient to place the order on the [Healthy Babies, Happy Moms website](#).
2. Prescriptions can be faxed to Healthy Babies, Happy Moms Inc. at (844) 276-5457 or emailed to [office@healthybabieshappymoms.com](mailto:office@healthybabieshappymoms.com) and must include:
  - a. Member name
  - b. Member ID
  - c. Date of birth
  - d. Order date
  - e. Printed name and signature of authorized provider
  - f. Valid diagnosis code for a pregnant member or for a nursing member
  - g. Estimated due date or gestational age
  - h. Medical necessity
  - i. Projected length of need
  - j. Member's mailing address
  - k. Member's phone number

Patients will receive the pump within 5 days of HBHM Inc. receiving the completed online order and prescription.

If there are questions or concerns with shipping, call HBHM Inc. at (866) 744-BABY (2229) or email [office@healthybabieshappymoms.com](mailto:office@healthybabieshappymoms.com).

### **Contact and Website Information**

If you have questions, please contact Maggie Irby, DME Program Officer, at (406) 444-4518 or email [Margaret.Irby@mt.gov](mailto:Margaret.Irby@mt.gov).

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email Montana Provider Relations Helpdesk.

Visit the [Montana Healthcare Programs Provider Information website](#) to access your provider type page. Choose Resources by Provider Type in the left-hand menu.

Visit the [Contact Us page](#) on the Provider Information website for additional DPHHS contact numbers.