



Montana Healthcare Programs Provider Notice

January 26, 2024

Informational

Audiology and Hearing Aid Providers

Non-Covered Services: Over-the-Counter Hearing Aids

Hearing aids are a covered benefit for Montana Medicaid members when coverage criteria are met, but this coverage is limited to prescription hearing aids only. Over-the-counter hearing aids are not covered by Montana Medicaid.

Please refer to the [Audiology Services and Hearing Aid Services Manual](#) for additional Audiology and Hearing Aid program information.

Contact and Website Information

If you have questions, please contact Maggie Irby, Hearing Aid and Audiology Program Officer, at (406) 444-4518 or email Margaret.Irby@mt.gov.

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](#).

Visit the [Montana Healthcare Programs Provider Information website](#) to access your provider type page. Choose Resources by Provider Type in the left-hand menu.

Visit the [Contact Us page](#) on the Provider Information website for additional DPHHS contact numbers.