



# Montana Healthcare Programs Provider Notice

May 1, 2024

**Effective May 15, 2024**

## All Providers

### Paperwork Attachments Submission Timing for Electronic Claims

Paperwork attachments must be received within 15 days of the electronic claim submission. If the paperwork is not received within this timeframe, the claim will be denied after 15 days.

Claims that are being held for paperwork on or after May 15, 2024, and have reached 15 calendar days since submission will be denied.

### Contact and Website Information

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](#).

Visit the [Montana Healthcare Programs Provider Information website](#) to access your provider type page. Choose Resources by Provider Type in the left-hand menu.

Visit the [Contact Us page](#) on the Provider Information website for additional DPHHS contact numbers.