



Montana Healthcare Programs Provider Notice

June 27, 2025

Revised

Ambulance, DME, Home Health, Hospital Inpatient, Hospital Outpatient, Mid-Level, Physician, and Private Duty Nursing Providers

Early and Periodic Screening, Diagnostic, and Treatment (EPSDT) Services Review and Approval Process Through Mountain Pacific

EPSDT prior authorization requests are reviewed by Mountain Pacific. Requests for EPSDT Services must be submitted electronically through the Mountain Pacific Provider Portal.

If you do not have access, go to Mountain Pacific webpage and complete the online portal registration.

Faxed, mailed or phoned in requests will not be accepted.

In the portal, EPSDT cases will need to be indicated by answering "YES" to the question "Is this an EPSDT request?". If this is not indicated, the request will be returned and required to be entered correctly. Requests will be reviewed on a case by case basis.

Please include the following:

- a. Completed [EPSDT Prior Authorization and Certification of Medical Necessity](#) form, found on the Forms page of the Provider Information website.
 - o The service provider AND ordering provider sections MUST be completed.
- Supporting clinical documentation MUST be submitted with the request. Incomplete requests cannot be reviewed.

Providers are required to ensure the form is complete and all supporting documentation related to the request is submitted with the completed form via the Mountain Pacific Provider Portal.

Contact and Website Information

Contact Mountain Pacific at (800) 219-7035.

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](#).

Visit the [Montana Healthcare Programs Provider Information website](#) to access your provider type page. Choose Resources by Provider Type in the left-hand menu.

Visit the [Contact Us page](#) on the Provider Information website for additional DPHHS contact numbers.