



Montana Healthcare Programs Provider Notice

August 26, 2026

Informational

All Providers, Primary Care Montana, Team Care

Big Sky Care Connect Data Quality Resource Website

Big Sky Care Connect (BSCC) is Montana's Health Information Exchange (HIE). Accurate and complete clinical data is important to the Department, and important for quality measurement, reporting, and performance.

To help providers identify and resolve common data-quality issues, a **Data Quality Resources** section has been created on the BSCC website.

Providers are encouraged to review the following resources:

- **Improving Clinical Data Sharing and Collection**
- **Provider Data Quality Troubleshooting Guide**

These resources provide practical information to help improve clinical data submission and address common discrepancies that may affect quality measure reporting and performance. Materials are updated as quality measures change and new data-quality issues are identified.

Please visit their website <https://www.mtbscc.org/hie-training> and scroll to Data Quality Resources to review the resources. Additional assistance is available by submitting a ticket through <https://www.mtbscc.org/helpdesk>.

Not all Montana Healthcare Programs providers are required to use the HIE. Providers who do use BSCC should review these resources to help ensure clinical data are accurately captured for quality reporting.

Contact and Website Information

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](#).

Visit the [Montana Healthcare Programs Provider Information website](#) to access your provider type page. Choose Resources by Provider Type in the left-hand menu.

Visit the [Contact Us page](#) on the Provider Information website for additional DPHHS contact numbers.