



# Montana Healthcare Programs Provider Notice

## January 29, 2026

**Reminder**

### Durable Medical Equipment (DME) Providers

### DME Claims Processing Instructions - Date of Service

#### Provider Notice Body

The date of service on claims for DME must comply with the Medicare Region D proof of delivery requirements. The only exception is for custom-made equipment, prosthetics, or orthotics. In these instances, the date when the item is cast, molded, and/or fitted may be used. Before a provider can bill for any custom-made equipment, prosthetic, or orthotic, the work on the item must be complete, and the member must have signed the delivery ticket.

Providers are responsible for maintaining sufficient documentation to justify the date of service billed. **Claims submitted with the incorrect date of service are subject to recovery.**

[For more details, see Medicare Region D Proof of Delivery Requirements.](#)

### Contact and Website Information

If you have questions, please contact Durable Medical Equipment Program, Maggie Irby, Program Officer (406) 444-4518, [Margaret.Irby@mt.gov](mailto:Margaret.Irby@mt.gov).