



Montana Healthcare Programs Provider Notice

September 23, 2026

Informational

Federally Qualified Health Center (FQHC), Indian Health Service (IHS), Mid-Level Practitioner, Physician, Primary Care Montana, Rural Health Clinic, and Tribal 638

Primary Care Montana (PCMT) Technical Assistance (TA)

ACTION REQUESTED

Providers participating or considering participating in Primary Care Montana (PCMT) are encouraged to sign up for Provider Technical Assistance (TA). PCMT is a new voluntary primary care case management program and details can be found on the PCMT website at <https://dphhs.mt.gov/MontanaHealthcarePrograms/pcmt>. TA is designed to help practices understand PCMT expectations, prepare for participation, and put practical workflows in place at a pace that reflects each practice's capacity and readiness.

Reasons to Participate in Provider TA

PCMT is Montana's redesigned Medicaid primary care case management program. Its tiered model creates a glidepath from foundational preventive care to more advanced population health management. Provider TA is a core support for Tier 1 and Tier 2 practices as they build, implement, and sustain the capabilities PCMT requires.

Translate PCMT requirements into day-to-day workflows that work for your practice. Identify strengths, gaps, and practical next steps through a structured readiness assessment. Strengthen care coordination, data use, quality improvement, and performance management capabilities. Reduce administrative burden by providing practical tools, templates, and coaching tailored to your needs. Build confidence and readiness for sustained participation and future advancement to higher PCMT tiers.

Components of Provider TA

Practice readiness assessment and TA roadmap. A structured review of workflows, staffing, access, care coordination, and data use, followed by a practice-specific roadmap with clear milestones.

Individualized practice coaching. One-on-one support to implement practical workflows, use tools and templates, review care-gap or performance data, and track progress. Meeting frequency and scope are tailored to practice capacity.

Shared learning and peer exchange. Virtual topic-based webinars, tier-specific learning tracks, peer sharing, and practical examples from participating practices.

Data literacy and performance improvement support. Guidance on understanding PCMT measures and interpreting care-gap, utilization, and performance reports so practices can move from data to action.

Quality improvement and sustainment support. Continued assistance to improve care, achieve goals, sustain participation, and prepare for advancement over time.

Provider TA Eligibility

Provider TA is available to primary care providers participating or considering participating in PCMT, including practices entering Tier 1 or Tier 2, sustaining participation, or preparing for advancement. Practices may enter TA at different times based on readiness and capacity.

Get Started in Provider TA

Sign up for the PCMT Provider TA Program at <https://bit.ly/PCMTTA-Register>.

Collaboratively complete a readiness and current-state assessment with your assigned TA Coach.

Meet with your TA Coach to review a customized roadmap and begin coaching and learning collaborative participation.

Contact and Website Information

For more information, contact the MT DPHHS Health Resources Division at MTPrimaryCarePrograms@mt.gov or (406) 444-0991.

The Health Management Associates Provider Technical Assistance team can be contacted at PCMTProviderTA@healthmanagement.com for more information about TA.

PCMT Provider TA is funded by the Rural Health Transformation Program (RHTP). For program information, visit <https://dphhs.mt.gov/RuralHealthTransformationProgram/>.

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](#).

Visit the [Montana Healthcare Programs Provider Information website](#) to access your provider type page. Choose Resources by Provider Type in the left-hand menu.

Visit the [Contact Us page](#) on the Provider Information website for additional DPHHS contact numbers.

The Rural Health Transformation Program is supported by the Centers for Medicare and Medicaid Services (CMS) of the U.S. Department of Health and Human Services (HHS) as part of a financial assistance award totaling \$233,509,358.76 with 100 percent funded by CMS/HHS. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by CMS/HHS, or the U.S. Government.